

Overview - changes in terms January 1st 2025

This document provides an overview of key points in the amended terms in 2025.

Changes applied from January 1st, 2025.

	Section	Heading	Brief description of the change
PNSTC – PostNord Strålfors Terms and Conditions	11	Technical changes to Services	New added section regarding Technical changes to Services
	13	Notices	Delivery of notices, Customer Agreements etc. to e-Boks and mit.dk
	23	Customer Service/Service Hub	New added section regarding Customer Service/Service Hub
Print & Enclosing		Definitions (and consequential corrections in relevant sections)	Distribution with a postal operator covers several distributor options
	7	Distribution of physical letters	New section on distribution by postal operators
	8	Prices	New section stating payment for the Service, including distribution via a postal operator. With 30 days' notice, 14-day invoicing can be introduced
	10	Liability	Clarified that liability for the Service ceases when the item is handed over to the Postal Operator
We Mail Standard		Definitions (and consequential corrections in relevant sections)	Distribution with a postal operator covers several distributor options
	5	Distribution of the physical letters	Liability for the Service ceases when the item is handed over to the Postal operator
	7	Prices	Section updated to state payment for the Service, including distribution via a postal operator. With 30 days' notice, 14-day invoicing can be introduced
	8	Liability	Clarified that liability for the Service ceases when the item is handed over to the Postal Operator

Connect	2	Definitions (and consequential corrections in relevant sections)	Distribution with a postal operator covers several distributor options
	11	Additional services	Adding new payment services
	16	Responsibility	Clarified that liability for the Service ceases when the item is handed over to the Postal Operator
e-Boks	5	Data processing	Update of reference to new section number 20 in PNSTC
mit.dk	3	Scope of the service	End User must be of legal age when using the mit.dk PAY solution
